

Make 'm Smile 2014

Important "Day of" Information

1. All volunteers report for duty at 5:30 a.m. at the Lake Eola Ampitheatre on Rosalind. Please make note of parking lots ahead of time so you will arrive on time. Chick-fil-A chicken biscuits and coffee will be served. ☺ Come to the front of the stage to check in and receive a nametag, event schedule, sticker if you speak Spanish, and wristband. See Brianna Kuck for questions. **We will also be taking our annual *Smile Team* photo!! ☺
2. *Smile Team* Captains get to meet at 5:00 a.m.! ☺ Most will be carrying a radio for quick communication.
3. Wear your **Make 'm Smile** t-shirt with comfy bottoms and VERY comfortable shoes. Don't forget sunscreen, and plan for the possibility of rain. ☺
4. If an emergency arises and you are unable to fulfill your commitment on Saturday or need to leave early, contact your *Smile Team* Captain, our Office by Friday at 5:00 p.m. at 407-857-8224, or on the day-of, Brianna Kuck at 407-340-1364.
5. The event goes on rain or shine! If there is a tropical storm or hurricane, we will communicate with you via phone/text, Z88.3, WFTV Channel 9, Facebook, Twitter @Nathanielshope, and/or website www.NathanielsHope.org (bottom left side of Homepage under "Happening Now"). Check here for any last minute info as well.
6. Please do not bring individuals with you who are not preregistered to volunteer. If you have family and/or friends that would like to be involved with our event, encourage them to register to be **Buddies** for our **Buddy Stroll**.
7. Questions during the event, "Lost Kids," and Emergencies can be directed to the yellow **Nathaniel's Hope** Info Tents (2 locations) or find someone with a radio. Look for the blimp at the Rosalind/Robinson location! Donation stations/t-shirt sales are at the blue tents. Registration is green tents.
8. Our Volunteer Care team will do their best to bring water and snacks to you during the event! Free volunteer snacks will also be available at the Volunteer Care/Info Tent near Robinson Street. Chick-fil-A sandwiches are not for volunteers. They are for our VIP families. You will get your Chick-fil-A for breakfast!
*Students, visit this tent to get your community service hours before the day is over!
9. Please help clean up at the close of the event!! Many hands make light work!

**REMEMBER: WE are here to serve and assist our VIPs in any way needed!
And we must SMILE!**

1. *Smile*
2. *Make someone's day special*
3. *It's my pleasure to serve you!*
4. *Love our VIPs!*
5. *Excellence in all things*

Follow us on Twitter @NathanielsHope & on Facebook!!!

Post day-of Make 'm Smile pics to Instagram and tag them to #mmsmile & #Nathanielshope.

